

CITY OF HAMMOND
2013/2014
SOCIAL SERVICES
REFERENCE GUIDE



Mayor Thomas M. McDermott, Jr.

This Reference Guide was produced by Greater Hammond Community Services, Inc.

Revised: 9/13

TABLE OF CONTENTS

SERVICE CATEGORIES

CHILD CARE ASSISTANCE	PAGE 1
CLOTHING ASSISTANCE	PAGE 2
CREDIT COUNSELING	PAGE 3
EARLY CHILDHOOD DEVELOPMENT	PAGE 4
EMPLOYMENT TRAINING SERVICES	PAGE 5
FINANCIAL ASSISTANCE	PAGE 6
FOOD ASSISTANCE	PAGE 7
FURNITURE & HOUSEHOLD ITEMS ASSISTANCE	PAGE 8
HEALTH CARE ASSISTANCE – ADULT	PAGE 9
HEALTH CARE ASSISTANCE – CHILD	PAGE 10
HEARING IMPAIRED SERVICES	PAGE 11
HIGHER EDUCATION OPPORTUNITIES	PAGE 12
HOME PURCHASING ASSISTANCE AND EMERGENCY HOME REPAIR ASSISTANCE	PAGE 13
INFORMATION AND REFERRAL ASSISTANCE	PAGE 14
LEGAL SERVICES	PAGE 15
MENTAL HEALTH AND COUNSELING ASSISTANCE	PAGE 16
OTHER CITY SERVICES	PAGE 17
PARENTING SKILLS AND ASSISTANCE PROGRAMS	PAGE 18
PRESCRIPTION MEDICATION ASSISTANCE	PAGE 19
RENTAL/MORTGAGE ASSISTANCE – EMERGENCY	PAGE 20
RENTAL ASSISTANCE – LONG TERM	PAGE 21
SHELTER ASSISTANCE	PAGE 22
SOUP KITCHENS	PAGE 23
UTILITY ASSISTANCE	PAGE 24
VISUALLY IMPAIRED SERVICES	PAGE 25
WATER BILL ASSISTANCE	PAGE 26

AGENCY PROFILES

ADAM BENJAMIN CLINIC (VA Clinic)	PAGE 27
AMERICAN RED CROSS	PAGE 28
CAPES HOUSE	PAGE 29
CATHERINE McAULEY CLINIC	PAGE 30
CATHOLIC FAMILY SERVICES	PAGE 31
CHILDREN'S SPECIAL HEALTH CARE SERVICES	PAGE 32
CITY OF HAMMOND LEGAL AID CLINIC	PAGE 33
COMMUNITY DEVELOPMENT	PAGE 34
CONSUMER CREDIT COUNSELING	PAGE 35
DEAF SERVICES, INC.	PAGE 36
FIRST STEPS OF NORTHWEST INDIANA	PAGE 37
FOOD STAMPS	PAGE 38
GREATER HAMMOND COMMUNITY SERVICES	PAGE 39
HAMMOND ADULT EDUCATION	PAGE 40
HAMMOND HEAD START – SCHOOL CITY OF HAMMOND	PAGE 41
HAMMOND HOUSING AUTHORITY	PAGE 42
HAVEN HOUSE	PAGE 43
HCI (HOSPITAL CARE FOR THE INDIGIENT)	PAGE 44
HEALTHY START	PAGE 45
HIP – HEALTHY INDIANA PLAN	PAGE 46
HOMELESS YOUTH SERVICES	PAGE 47
HOOSIER HEALTHWISE FOR CHILDREN	PAGE 48
HOOSIER RX	PAGE 49
INDIANA LEGAL SERVICES, INC.	PAGE 50
INTERNATIONAL COMMUNITY ALLIANCE	PAGE 51
LAKE AREA UNITED WAY	PAGES 52-53

AGENCY PROFILES - CONTINUED

LOVE INC OF GREATER HAMMOND	PAGE 54
MEDICAID	PAGE 55
NEIGHBORHOODS, INC.	PAGE 56
NORTH TOWNSHIP TRUSTEE	PAGE 57
NORTHWEST FAMILY SERVICES	PAGE 58
NORTHWEST INDIANA CHILD CARE DEVELOPMENT FUND	PAGE 59
PARENTS AS TEACHERS OF HAMMOND/LAKE COUNTY	PAGE 60
REGIONAL MENTAL HEALTH CENTER	PAGE 61
SALVATION ARMY	PAGE 62
SOCIAL SECURITY ADMINISTRATION	PAGE 63
ST. MARGARET MERCY HEALTHCARE CENTERS	PAGE 64
TANF-UP	PAGE 65
UNITED NEIGHBORHOODS, INC.	PAGE 66
WORKONE CENTER	PAGE 67

CHILD CARE ASSISTANCE

- A) NORTHWEST FAMILY SERVICES** (reference page 58)
5927 COLUMBIA AVENUE
HAMMOND, IN 46320
(219) 933-4784
- B) NORTHWEST INDIANA CHILD CARE DEVELOPMENT FUND** (reference page 59)
8400 LOUISANNA ST
MERRILLVILLE, IN 46410
(219) 757-1957

CLOTHING ASSISTANCE

- A) NORTH TOWNSHIP TRUSTEE** (reference page 57)
- | | |
|-----------------------------|-------------------------------|
| HAMMOND OFFICE | EAST CHICAGO OFFICE |
| 5927 COLUMBIA AVENUE | 2105 BROADWAY |
| HAMMOND, IN 46320 | EAST CHICAGO, IN 46312 |
| (219) 933-4784 | (219) 398-2435 |
- B) SALVATION ARMY** (reference page 62)
- 8225 COLUMBIA AVENUE**
MUNSTER, IN 46321
(219) 838-0380

CREDIT COUNSELING

- A) CONSUMER CREDIT COUNSELING** (reference page 35)
800 E. 86th AVENUE
MERRILLVILLE, IN 46410
(219) 980-4800

EARLY CHILDHOOD DEVELOPMENT

- B) HAMMOND HEAD START – SCHOOL CITY OF HAMMOND** (reference page 41)
6530 NEW HAMPSHIRE AVENUE
HAMMOND, IN 46323
(219) 989-7345
- C) PARENTS AS TEACHERS OF HAMMOND/LAKE COUNTY** (reference page 60)
6530 NEW HAMPSHIRE AVENUE
HAMMOND, IN 46323
(219) 554-1710

EMPLOYMENT TRAINING SERVICES

- A) HAMMOND ADULT EDUCATION** (reference page 40)
5727 SOHL AVENUE
HAMMOND, IN 46320
(219) 933-2410 or 933-2419

- B) WORKONE CENTER** (reference page 67)
5265 HOHMAN AVENUE
HAMMOND, IN 46320
(219) 933-8332

FINANCIAL ASSISTANCE

- A) **SOCIAL SECURITY** (reference page 63)
1-800-772-1213
LOCAL OFFICE LOCATED AT:
418 DOUGLAS STREET
HAMMOND, IN 46320
(219) 937-5248
- B) **TANF-UP** (reference page 65)
5255 HOHMAN AVENUE
HAMMOND, IN 46320
(800) 403-0864 OR www.in.gov/fssa
- C) **WORKONE CENTER** (reference page 67)
5265 HOHMAN AVENUE
HAMMOND, IN 46320
(219) 933-8332

FOOD ASSISTANCE

- A) **CARING HANDS**
5760 SOHL AVENUE
HAMMOND, IN 46320
(219) 933-7013
- B) **CATHOLIC FAMILY SERVICES** (reference page 31)
6919 INDIANAPOLIS BLVD
HAMMOND, IN 46324
(219) 844-4883
- C) **FOOD STAMPS** (reference page 38)
5255 HOHMAN AVENUE
HAMMOND, IN 46320
(800) 403-0864 OR www.in.gov/fssa
- D) **GREATER HAMMOND COMMUNITY SERVICES** (reference page 39)
824 HOFFMAN STREET
HAMMOND, IN 46327
(219) 932-4800
- E) **INTERNATIONAL COMMUNITY ALLIANCE** (reference page 51)
- | | |
|-----------------------|-------------------------------|
| GARY OFFICE | EAST CHICAGO OFFICE |
| 4433 BROADWAY | 4506 TOD AVENUE |
| GARY, IN 46409 | EAST CHICAGO, IN 46312 |
| (219) 980-4636 | (219) 397-8065 |
- F) **LOVE INC OF GREATER HAMMOND** (reference page 54)
P.O. BOX 557
GRIFFITH, IN 46319
(219) 923-2775
- G) **MT. ZION CHURCH**
1047 KENWOOD STREET
HAMMOND, IN 46320
(219) 931-4337
- H) **NORTH TOWNSHIP TRUSTEE** (reference page 57)
- | | |
|---------------------------|-------------------------------|
| HAMMOND OFFICE | EAST CHICAGO OFFICE |
| 5947 HOHMAN AVENUE | 2105 BROADWAY |
| HAMMOND, IN 46320 | EAST CHICAGO, IN 46312 |
| (219) 932-2530 | (219) 398-2435 |
- I) **NORTHWEST FAMILY SERVICES** (reference page 58)
5927 COLUMBIA AVENUE
HAMMOND, IN 46320
(219) 933-4784
- J) **SALVATION ARMY** (reference page 62)
8225 COLUMBIA AVENUE
MUNSTER, IN 46321
(219) 838-0380

FURNITURE & HOUSEHOLD ITEMS ASSISTANCE

- A) LOVE INC OF GREATER HAMMOND** (reference page 54)
P.O. BOX 557
GRIFFITH, IN 46319
(219) 923-2775

HEALTH CARE ASSISTANCE – ADULT

- A) **ADAM BENJAMIN CLINIC** (reference page 27)
(VA Clinic)
9301 MADISON STREET
CROWN POINT, IN 46307
(219) 662-5000
- B) **CATHERINE McAULEY CLINIC** (reference page 30)
5514 HOHMAN AVENUE
HAMMOND, IN 46320
(219) 933-2018
- C) **HCI – HOSPITAL CARE FOR THE INDIGENT** (reference page 44)
(317) 233-0932
LOCAL FAMILY & CHILDREN OFFICE LOCATED AT:
5255 HOHMAN AVENUE
HAMMOND, IN 46320
(800) 403-0864 OR www.in.gov/fssa
- D) **HIP – HEALTHY INDIANA PLAN** (reference page 46)
(317) 233-0932
LOCAL FAMILY & CHILDREN OFFICE LOCATED AT:
5255 HOHMAN AVENUE
HAMMOND, IN 46320
(800) 403-0864 OR www.in.gov/fssa
- E) **MEDICAID** (reference page 55)
5255 HOHMAN AVENUE
HAMMOND, IN 46320
(800) 403-0864 OR www.in.gov/fssa
- F) **MEDICARE – SOCIAL SECURITY** (reference page 63)
1-800-772-1213
LOCAL OFFICE LOCATED AT:
418 DOUGLAS STREET
HAMMOND, IN 46320
(219) 937-5248
- G) **NORTH TOWNSHIP TRUSTEE** (reference page 57)
HAMMOND OFFICE **EAST CHICAGO OFFICE**
5947 HOHMAN AVENUE **2105 BROADWAY**
HAMMOND, IN 46320 **EAST CHICAGO, IN 46312**
(219) 932-2530 **(219) 398-2435**

HEALTH CARE ASSISTANCE – CHILD

- A) **CATHERINE McAULEY CLINIC** (reference page 30)
5514 HOHMAN AVENUE
HAMMOND, IN 46320
(219) 933-2018
- B) **CHILDREN’S SPECIAL HEALTH CARE SERVICES** (reference page 32)
2 N. MERIDIAN STREET
INDIANAPOLIS, IN 46204
1-800-475-1355/TTY 1-866-275-1274
- C) **FIRST STEPS OF NORTHWEST INDIANA** (reference page 37)
11045 BROADWAY, SUITE F
CROWN POINT, IN 46307
1-800-387-7837
- D) **HEALTHY START** (reference page 45)
6939 GRAND AVENUE
HAMMOND, IN 46323
(219) 989-3939 OR 1-800-445-2229
- E) **HOOSIER HEALTHWISE FOR CHILDREN** (reference page 46)
1-800-889-9949
LOCAL FAMILY & CHILDREN OFFICE LOCATED AT:
5255 HOHMAN AVENUE
HAMMOND, IN 46320
(800) 403-0864 OR www.in.gov/fssa
- F) **MEDICAID** (reference page 55)
5255 HOHMAN AVENUE
HAMMOND, IN 46320
(800) 403-0864 OR www.in.gov/fssa
- G) **NORTH TOWNSHIP TRUSTEE** (reference page 57)
HAMMOND OFFICE **EAST CHICAGO OFFICE**
5947 HOHMAN AVENUE **2105 BROADWAY**
HAMMOND, IN 46320 **EAST CHICAGO, IN 46312**
(219) 932-2530 **(219) 398-2435**

HEARING IMPAIRED SERVICES

- A) DEAF SERVICES, INC.
6 EAST 67th AVENUE
MERRILLVILLE, IN 46410
(219) 769-6506 (VOICE)
(219) 769-8912 (TDD)**

HIGHER EDUCATION OPPORTUNITIES

- A) CALUMET COLLEGE OF ST. JOSEPH**
2400 NEW YORK AVENUE
WHITING, IN 46394
(219) 473-7770
www.ccsj.edu
- B) HAMMOND ADULT EDUCATION** (reference page 40)
5727 SOHL AVENUE
HAMMOND, IN 46320
(219) 933-2419
- C) PURDUE UNIVERSITY CALUMET**
2200-169TH STREET
HAMMOND, IN 46323
(219) 989-2400
www.purduecal.edu
- D) KAPLAN COLLEGE**
7833 INDIANPOLIS BLVD
HAMMOND, IN 46324
(219) 844-0100
www.kaplancollege.com

**HOME PURCHASING ASSISTANCE AND
EMERGENCY HOME REPAIR ASSISTANCE**

- A) **COMMUNITY DEVELOPMENT** (reference page 34)
649 CONKEY STREET
HAMMOND, IN 46324
(219) 853-6375

- B) **NEIGHBORHOODS, INC.** (reference page 56)
6340 KENNEDY AVENUE
HAMMOND, IN 46323
(219) 844-1876

- C) **UNITED NEIGHBORHOODS, INC.** (reference page 66)
5209 HOHMAN AVENUE, SUITE 203/204
HAMMOND, IN 46320
(219) 937-0200

INFORMATION AND REFERRAL ASSISTANCE

- A) NWICA INFORMATION & ASSISTANCE**
Simply dial 211 on your phone

LEGAL SERVICES

- A) CITY OF HAMMOND LEGAL AID CLINIC** (reference page 33)
5231 HOHMAN AVENUE, SUITE 605
HAMMOND, IN 46320
(219) 853-6611

- B) INDIANA LEGAL SERVICES, INC.** (reference page 50)
7863 BROADWAY, SUITE 205
MERRILLVILLE, IN 46410
(219) 738-6040

MENTAL HEALTH AND COUNSELING ASSISTANCE

- A) **CATHOLIC FAMILY SERVICES** (reference page 31)
6919 INDIANAPOLIS BLVD
HAMMOND, IN 46324
(219) 844-4883
- B) **REGIONAL MENTAL HEALTH CENTER** (reference page 62)
3903 INDIANAPOLIS BLVD
EAST CHICAGO, IN 46312
(219) 392-6001 OR (219) 398-7050
- C) **ST. MARGARET MERCY HEALTHCARE CENTERS** (reference page 65)
- | | |
|---------------------|---------------------|
| NORTH CAMPUS | SOUTH CAMPUS |
| 5454 HOHMAN AVENUE | 24 JOLIET STREET |
| HAMMOND, IN 46320 | DYER, IN 46311 |
| (219) 932-2300 | (219) 865-2141 |

OTHER CITY SERVICES

HAMMOND CITY SERVICES

ANIMAL CONTROL	853-6507
CITY COUNCIL OFFICE	853-6404
CIVIC CENTER/PARKS & RECREATION	853-6378
CODE ENFORCEMENT	853-6447
COMMUNITY DEVELOPMENT	853-6371
FIRE DEPARTMENT, NON-EMERGENCY	853-6416
GARBAGE/LITTER/LARGE DISCARDED ITEMS	853-6431
MAYOR'S ACTION LINE	853-6300
MAYOR'S OFFICE	853-6301
PARK DEPARTMENT	853-6378
POLICE, NON-EMERGENCY	853-6490
*NARCOTICS	853-6487
*COMMUNITY POLICE	852-6380
*GANGS HOTLINE	852-2950
RECYCLING	853-6622
WATER DEPARTMENT	853-6421
WEEDS & LITTER, VACANT OR OCCUPIED PROPERTY	853-6358
HAMMOND WEBSITE	www.gohammond.com

PARENTING SKILLS & ASSISTANCE PROGRAMS

- A) HAMMOND HEAD START** (reference page 41)
6530 NEW HAMPSHIRE AVENUE
HAMMOND, IN 46323
(219) 989-7345

- B) PARENTS AS TEACHERS OF HAMMOND/LAKE COUNTY** (reference page 60)
6530 NEW HAMPSHIRE AVENUE
HAMMOND, IN 46323
(219) 554-1710

PRESCRIPTION MEDICATION ASSISTANCE

- A) HIP – HEALTHY INDIANA PLAN** (reference page 46)
1-877-GET-HIP-9 (1-877-438-4479)
LOCAL FAMILY & CHILDREN OFFICE LOCATED AT:
5255 HOHMAN AVENUE
HAMMOND, IN 46320
(800) 403-0864 OR www.in.gov/fssa
- B) HOOSIER RX** (reference page 49)
1-866-267-4679
- C) MEDICAID** (reference page 55)
5255 HOHMAN AVENUE
HAMMOND, IN 46320
(800) 403-0864 OR www.in.gov/fssa
- E) MEDICARE – SOCIAL SECURITY** (reference page 63)
1-800-772-1213
LOCAL OFFICE LOCATED AT:
418 DOUGLAS STREET
HAMMOND, IN 46320
(219) 937-5248
- E) NORTH TOWNSHIP TRUSTEE** (reference page 57)
HAMMOND OFFICE **EAST CHICAGO OFFICE**
5947 HOHMAN AVENUE **2105 BROADWAY**
HAMMOND, IN 46320 **EAST CHICAGO, IN 46312**
(219) 932-2530 **(219) 398-2435**
- F) SALVATION ARMY** (reference page 62)
8225 COLUMBIA AVENUE
MUNSTER, IN 46321
(219) 838-0380

RENTAL/MORTGAGE ASSISTANCE – EMERGENCY

- A) CATHOLIC FAMILY SERVICES** (reference page 31)
6919 INDIANAPOLIS BLVD
HAMMOND, IN 46324
(219) 844-4883
- B) NORTH TOWNSHIP TRUSTEE** (reference page 57)
- | | |
|---------------------------|-------------------------------|
| HAMMOND OFFICE | EAST CHICAGO OFFICE |
| 5947 HOHMAN AVENUE | 2105 BROADWAY |
| HAMMOND, IN 46320 | EAST CHICAGO, IN 46312 |
| (219) 932-2530 | (219) 398-2435 |
- C) SALVATION ARMY** (reference page 62)
8225 COLUMBIA AVENUE
MUNSTER, IN 46321
(219) 838-0380

RENTAL ASSISTANCE – LONG TERM

- A) HAMMOND HOUSING AUTHORITY** (reference page 42)
1402 – 173RD STREET
HAMMOND, IN 46324
(219) 989-3265
- B) NORTH TOWNSHIP TRUSTEE** (reference page 57)
- | | |
|---------------------------|-------------------------------|
| HAMMOND OFFICE | EAST CHICAGO OFFICE |
| 5947 HOHMAN AVENUE | 2105 BROADWAY |
| HAMMOND, IN 46320 | EAST CHICAGO, IN 46312 |
| (219) 932-2530 | (219) 398-2435 |

SHELTER ASSISTANCE

- A) CAPES HOUSE** (reference page 29)
ADDRESS NOT ADVERTISED
(219) 931-8223
****SERVICES AVAILABLE TO FAMILIES WITH CHILDREN UNDER 18**
- B) HAMMOND HOUSING AUTHORITY** (reference page 42)
CLAUDE STREET SHELTER
1402 - 173RD STREET
HAMMOND, IN 46324
(219) 989-3265
- C) HAVEN HOUSE** (reference page 43)
ADDRESS NOT ADVERTISED
(219) 931-2090
****SERVICE FOR VICTIMS OF DOMESTIC VIOLENCE ONLY**
- D) HOMELESS YOUTH PROGRAM** (reference page 47)
856 SIBLEY STREET
HAMMOND, IN 46320
(219) 933-2472 EXT. 3531
- E) RESCUE MISSION**
FIRST BAPTIST CHURCH
527 STATE STREET
HAMMOND, IN 46320
(219) 932-5085

SOUP KITCHENS

- A) BROTHER'S KEEPER
2120 BROADWAY AVENUE
GARY, IN 46407
MONDAY/TUESDAY/THURSDAY/FRIDAY 11:00 A.M.**

- B) FIRST ASSEMBLY OF GOD
CARING HANDS
5670 SOHL AVENUE
HAMMOND, IN 46320
SATURDAY 10:45 A.M.**

- C) NEW COMMUNITY BAPTIST CHURCH
5461 CALUMET AVENUE
HAMMOND, IN 46320
SATURDAY 11:30 A.M.**

- D) ST. JOSEPH CHURCH
5304 HOHMAN AVENUE
HAMMOND, IN 46320
MONDAY-FRIDAY 12:00 P.M.**

- E) SALVATION ARMY
513 W CHICAGO AVE
EAST CHICAGO, IN 46312
MONDAY-FRIDAY 12 P.M. TO 1:00 P.M.**

UTILITY ASSISTANCE

- A) **CATHOLIC FAMILY SERVICES** (reference page 31)
6919 INDIANAPOLIS BLVD
HAMMOND, IN 46324
(219) 844-4883
- B) **GREATER HAMMOND COMMUNITY SERVICES, INC.** (reference page 39)
824 HOFFMAN STREET
HAMMOND, IN 46327
(219) 932-4800
- C) **NORTH TOWNSHIP TRUSTEE** (reference page 57)
- | | |
|---------------------------|-------------------------------|
| HAMMOND OFFICE | EAST CHICAGO OFFICE |
| 5947 HOHMAN AVENUE | 2105 BROADWAY |
| HAMMOND, IN 46320 | EAST CHICAGO, IN 46312 |
| (219) 932-2530 | (219) 398-2435 |
- D) **SALVATION ARMY** (reference page 62)
8225 COLUMBIA AVENUE
MUNSTER, IN 46321
(219) 838-0380

VISUALLY IMPAIRED SERVICES

A) CHICAGO LIGHT HOUSE SERVICES

1850 W. ROOSEVELT ROAD

CHICAGO, IL 60608

(312) 666-1331

www.chicagolighthouse.org

B) VOCATIONAL REHABILITATION SERVICES

GARY OFFICE: (219) 981-5326 OR (877) 847-9891

VALPARAISO OFFICE: (219) 462-0521 OR (877) 847-9888

www.in.gov/fssa/ddrs/2636.htm

WATER BILL ASSISTANCE

- A) CATHOLIC FAMILY SERVICES** (reference page 31)
6919 INDIANAPOLIS BLVD
HAMMOND, IN 46324
(219) 844-4883
- B) NORTH TOWNSHIP TRUSTEE** (reference page 57)
- | | |
|---------------------------|-------------------------------|
| HAMMOND OFFICE | EAST CHICAGO OFFICE |
| 5947 HOHMAN AVENUE | 2105 BROADWAY |
| HAMMOND, IN 46320 | EAST CHICAGO, IN 46312 |
| (219) 932-2530 | (219) 398-2435 |
- C) SALVATION ARMY** (reference page 62)
8225 COLUMBIA AVENUE
MUNSTER, IN 46321
(219) 838-0380

ADAM BENJAMIN JR CLINIC
9301 Madison Street – Crown Point, IN 46307
(219) 662-5000/Fax: (219) 662-5188

HOURS: Monday through Friday, 8:00 a.m. to 4:00 p.m.

*Closed the last fourth Tuesday of every month at 12:00 p.m.

Clinic offers services to veterans for both primary and specialty care, including services in the following areas: full mental health, cardiology, gastroenterology, infectious diseases/HIV, optometry, ophthalmology, rehabilitation medicine, neurology, podiatry and a variety of surgical subspecialties. Many veterans also receive additional specialty outpatient care and inpatient care at the Jesse Brown VA Medical Center and the Lakeside outpatient clinic. Regular shuttle transportation is available twice a day in both directions.

For more information on this agency visit their website at:
www2.va.gov/directory/guide/facility.asp?id=780

AMERICAN RED CROSS
791 E. 83rd Ave – Merrillville, IN 46410
(219) 756-5360 or 1-800-589-8502
Fax: (219) 756-5371

HOURS: Monday through Friday, 8:30 a.m. to 4:30 p.m.

Provides immediate assistance to disaster victims (fire, flood, tornado, etc.), such as food, clothing, shelter, etc.

The American Red Cross also recruits and trains volunteers and provides health and safety classes.

For more specific information on these services, contact the local American Red Cross office.

For more information on this agency visit their website at:
www.nwindiana-redcross.org

CAPES HOUSE
(A Greater Hammond Community Services Program)
(219) 931-8223/Fax: (219) 931-8343

HOURS: Tuesday, 7:00 a.m. to 3:00 p.m.

ADMISSION POLICIES:

- ◆ **Must be homeless, must be a Lake County resident for at least six months or more** – Homelessness must be due to an eviction with a notice. Loss of income, fire, unable to pay rent due to increase in rent. We do not admit “Chronic Homeless” or “Street Persons.” Eviction cannot be for destruction or damage to property.
- ◆ **Must have children under the age of 18.**
- ◆ **References required** – References required from previous landlord: As a home for at risk families and children, CAPES needs to ensure safety of all residents. As a landlord, CAPES needs to protect their property.
- ◆ **Target population** – Chronically mentally ill persons, battered women and their families, single men and women will be referred to the appropriate agency. We are not staffed for such populations. Federal regulations preclude “substance abusers” as residents. Individuals with a known history of alcohol or drug abuse are not eligible unless certified “Clean” after treatment. This certification must be from a professional facility. Persons incarcerated within the last year are not eligible.
- ◆ **Potential residents must be able to work out a program geared to self-sufficiency.**
- ◆ **Residents must be able to live within guidelines of the shelter.**
- ◆ **CAPES House is not a 24 hour emergency shelter** – Clients must go through the proper screening before being admitted.

For more information on this agency visit their website at:
www.greaterhammond.com

CATHERINE McAULEY CLINIC
5514 Hohman Ave – Hammond, IN 46320
(219) 933-2018/Fax: (219) 933-2647

HOURS: Call for hours

The Catherine McAuley Clinic is a volunteer-based medical clinic for uninsured citizens of the Calumet Area. The clinic provides primary health care to children and adults without medical insurance.

The clinic provides several services, including: wellness education, disease prevention, and diagnosis & treatment of episodic and chronic health problems.

Who qualifies for treatment at the clinic? Patients who have limited financial resources to pay for treatment of basic health needs or are ineligible for any type of health insurance, qualify for treatment at the clinic. The clinic serves uninsured patients who live in Lake County, Indiana and southeastern Cook County, Illinois.

Are there any fees? The clinic charges a nominal fee for each visit. Fees are based on the patient's ability to pay. Immunizations are free.

INCOME GUIDELINES MAY APPLY

For more information on this agency visit their website at:
www.smmhc.com/desktopdefault.aspx?tabid=212

CATHOLIC FAMILY SERVICES
6919 Indianapolis Blvd – Hammond, IN 46324
(219) 844-4883/Fax: (219) 844-4885

HOURS: Monday through Friday, 8:30 a.m. to 4:30 p.m.

CASE MANAGEMENT AND EMERGENCY ASSISTANCE

Meeting immediate needs and planning for long term stability

- ◆ Rental Assistance
- ◆ Utility Assistance
- ◆ Short-term Food
- ◆ Information and Referral

Eligibility

- ◆ Limited financial resources due to restricted income or emergency circumstances
- ◆ Willingness to work with Case Manager to verify need and develop case plan
- ◆ Resident of service area

COUNSELING SERVICES

Helping families, couples and individuals with the challenges and problems of daily life. They can help with resolving relationship problems, overcoming problems in the school or workplace, help with depression, anxiety and other emotional problems, dealing with grief or loss issues, coping with major life changes. This service features professionally trained and experienced counselors, day and evening appointments available, bilingual (Spanish/English) service and individualized service plans.

INCOME GUIDELINES MAY APPLY

For more information on this agency visit their website at:
www.catholic-charities.org

**CHILDREN'S SPECIAL
HEALTH CARE SERVICES
2 N. Meridian – Indianapolis, IN 46204
1-800-475-1355/TTY: 1-866-275-1274
Fax: (317) 233-1390**

HOURS: Monday through Friday, 8:15 a.m. to 4:45 p.m.

Indiana Children's Special Health Care Services (CSHCS) helps families of children with serious, chronic medical conditions get treatment related to their child's condition. By providing what is called "care coordination," CSHCS works to help families get medical care for their child's condition. Care coordinators work with physicians, nurses, social service workers, etc. to help children and their families get information and medical care.

CSHCS is a program to help Indiana children ages birth to 21 years old with severe chronic medical conditions which: have lasted (or expected to last) at least two years, or will produce disability, disfigurement, or limits on function, or, require special diet or devices, or without treatment would produce a chronic disabling physical condition

Some of the physical conditions which may qualify a child for services from CSHCS include: apnea, arthritis, severe asthma, cerebral palsy, chronic anemia, cleft lip and/or palate, congenital or acquired developmental deformities, congenital heart disease or arrhythmia, chromosomal disorders, chronic pulmonary disease, cystic fibrosis, endocrine deficiencies, profound hearing loss, severe hemophilia, hydrocephalus, inflammatory bowel disease, inborn errors of metabolism, neuromuscular dysfunction, myelodysplasia or spinal cord dysfunction, oncologic disorders, renal disease, seizure disorder.

INCOME GUIDELINES: A family with an income before taxes no greater than 250% of the federal poverty level may be eligible for the program. The financial level changes every year.

For more information on this agency visit their website at:
www.in.gov/isdh/19613.htm

CITY OF HAMMOND LEGAL AID CLINIC
5231 Hohman Ave, Suite 605 – Hammond, IN 46320
(219) 853-6611/Fax: (219) 853-6313

HOURS: Monday through Friday, 8:30 a.m. to 4:30 p.m.

WHAT TYPES OF LEGAL SERVICES DOES THE CLINIC OFFER?

The clinic provides legal advice and representation on many types of civil cases. Typical cases handled by the Clinic include the following: consumer issues, public benefits and assistance, housing matters, educational and other types of guardianships, landlord/tenant disputes, wills, living wills and advances directives, and various family law matters including divorce, child support and visitation disputes. The Clinic does not provide legal advice or representation on any type of criminal matter.

DO YOU QUALIFY FOR LEGAL AID SERVICES?

Applicants must meet the following criteria to qualify for services:

- 1) (A) Resident of the City of Hammond for at least nine (9) months* AND
(B) Meeting economic requirements based on household size, weekly income and equity in autos and homes

OR

- 2) (A) Resident of the City of Hammond for at least nine (9) months* AND
(B) At least 62 years of age AND
(C) Little or no earned income

*This requirement may be waived for victims of domestic violence due to the dangers of their individual situations.

HOW TO YOU APPLY FOR LEGAL ASSISTANCE?

STEP ONE: Fill out a Legal Aid Application available at the Legal Aid Office

STEP TWO: If you qualify for legal assistance, a member of the staff will contact you to schedule and appointment

INCOME GUIDELINES APPLY

For more information on this agency visit their website at:
www.gohammond.com/web/legalaidclinic.phtml

COMMUNITY DEVELOPMENT
649 Conkey St – Hammond, IN 46324
(219) 853-6371/Fax: (219) 853-6334

HOURS: Monday through Friday, 8:30 a.m. to 4:30 p.m.

Community Development handles the following:

- ◆ Neighborhood Development Planning
- ◆ Community Development Block Grant Program
- ◆ Housing Rehabilitation
- ◆ New Housing Construction
- ◆ Citywide Bi-Annual Newsletter
- ◆ Non-Profit Corporation Development
- ◆ Urban Renewal – Redevelopment
- ◆ Development of School City Partnership
- ◆ Human Services Development and Funding
- ◆ Downtown Development
- ◆ East Hammond Development
- ◆ Michigan Avenue Development

For more information on this agency visit their website at:
www.gohammond.com/web/communitydevelopment.phtml

CONSUMER CREDIT COUNSELING
800 E. 86th Ave – Merrillville, IN 46410
(219) 980-4800/(219) 769-0454

HOURS: Monday through Friday, 9:00 a.m. to 5:00 p.m.

Consumer Credit Counseling of Northwest Indiana, Inc. is a non-profit community action organization. Through a dedicated and highly trained professional staff CCCS will:

- ◆ Provide a confidential and professional debt counseling regarding budget, credit and money management.
- ◆ Work as an intermediary between clients and their creditors to establish a workable and responsible payment arrangements through debt management programs.
- ◆ Educate individual clients, as well as the community, on the wise use of credit and money management.
- ◆ Assist with housing needs through the Pre-Purchase Counseling Session, First Time Homebuyers Workshop, Housing Default Counseling and Reverse Mortgage Counseling.

For more information on this agency visit their website at:
www.cccsnwi.org

DEAF SERVICES, INC.
6 E. 67th Ave – Merrillville, IN 46410
(219) 769-6506 (Voice)/Fax: (219) 769-6975
(219) 769-8912 (TDD)

HOURS: Monday through Friday, 9:00 a.m. to 4:30 p.m.

SERVICES PROVIDED BY DSI:

◆ *Interpreting* - An interpreter is necessary in situations where clear communications between Deaf and Hearing people is important. DSI provides qualified sign language interpreters for various settings such as: medical, legal, social services, personal counseling, educational, and other community and state programs.

◆ *Case Management Services* - Trained staff assist Deaf/hard of hearing individuals and their families in providing support and problem solving in a variety of life situations such as: housing, money management, employment issues, medical services, basic needs and linkage with other social service agencies.

◆ *Advocacy* - Services are provided to ensure accessibility for Deaf/hard of hearing individuals to public and private services in the community as mandated by the Americans with Disabilities Act (ADA).

◆ *Community Education/Sign Language Classes* – DSI provides trainings on deaf awareness/sensitivity as well as Sign Language Classes. American Sign Language Classes are designed to teach vocabulary and Deaf Culture. Classes are ongoing throughout the year for a fee in various NW Indiana locations.

◆ *Information and Referral* – DSI maintains and distributes updated information on deafness, referrals for local/state/national resources and the American Disabilities Act (ADA).

◆ *Video Phone Room* – The DSI office has a video phone room available for the deaf community to use free of charge.

For more information on this agency visit their website at:
www.lakenetnwi.net/member/deafservices

FIRST STEPS OF NORTHWEST INDIANA
11045 Broadway, Suite F – Crown Point, IN 46307
(219) 662-7790 or 1-800-387-7837
Fax: (219) 662-7510

HOURS: Monday through Friday, 8:00 a.m. to 4:30 p.m.

First Steps is a statewide program designed to provide all needed early intervention services to infants and toddlers, ages birth to three years and their families. These services may include: occupational, physical and speech therapy, social services, health services, home visits and transportation.

Such services may be needed for children with identified special needs, such as those with a physical handicap, or those children who are “at risk” for developmental delays. Delays may occur due to such factors as birth defects, prematurity, fetal alcohol or drug exposure, chronic health problems, and other biological factors that affect a child’s normal development.

INCOME GUIDELINES MAY APPLY

For more information on this agency visit their website at:
www.infirststeps.com

FOOD STAMPS
Local Family and Children Office:
5255 Hohman Avenue – Hammond, IN 46320
(800) 403-0864 or www.in.gov/fssa

HOURS: Monday through Friday, 7:30 a.m. to 4:30 p.m.

The Food Stamp Program helps low-income families buy nutritious food. The state and federal government run Indiana's Food Stamp Program through the Division of Family and Children (DFC). There are strict rules about household eligibility for food stamps.

To qualify, applicants must meet both non-financial and financial requirements. Non-financial requirements include state residency, citizenship/alien status, work registration and cooperation with the IMPACT Program. Financial criteria include income and asset limits.

The asset/resource limits are \$2,000 per household except for households containing a member who is disabled or age 60 or older; then the limit is \$3,000. Assets include bank accounts, cash, real estate, personal property, vehicles, etc. The household's home and surrounding lot, household goods and personal belongings and life insurance policies are not counted as assets in the Food Stamp Program.

All households (except those with elderly or disabled members) must pass a gross income test (130 percent of poverty) to qualify for benefits. The gross income is per household size and based on the gross monthly income received by all household members.

INCOME GUIDELINES APPLY

For more information on this agency you may visit their website:
www.in.gov/fssa/dfr/2691.htm

GREATER HAMMOND COMMUNITY SERVICES, INC.
824 Hoffman St – Hammond, IN 46327
(219) 932-4800/Fax: (219) 933-3452

HOURS: Office hours: Monday through Friday 7:00 to 11:30 a.m. & 12:15 to 3:00 p.m.
Food Pantry – Mon., Wed., Thurs. and Fri. - 12:30-3:00 p.m.

SOME OF THE SERVICES OFFERED BY GHCS ARE:

Utility Assistance Winter Program (EAP) is a program that provides a one time credit on utilities for low-income households. It generally begins in November and runs through May. If a household is eligible, a designated amount will be credited to the utility bill.

Utility Assistance Summer Program (EAP) is a program that provides a one time credit on utilities for low-income households. It generally begins in June and runs through July 15. If a household is eligible, a designated amount will be credited to the utility bill.

Food Pantry provides a three to five day supply of emergency food to families in need every 30 days.

Lawn Program offers direct services for the low and moderate income elderly and individuals with physical disabilities. The services will include: Lawn mowing and raking leaves. This service is available in the City of Hammond.

Family Shelter (CAPES House) provides shelter assistance for families with children under the age of 18 in emergency situations. Emergency situations include loss of housing due to fire or eviction.

Weatherization applications are processed by GHCS for home insulation, storm windows, doors, caulking, etc., to low income and elderly persons. Qualified renters and homeowners are eligible. To apply for Weatherization, please call 2 1 1 hotline.

Congregate Meals is for persons 60 years of age or older at four locations. The meal, which provides 1/3 of the daily nutrition, is part of a three-hour program each day. Along with the four nutrition sites, a Senior Restaurant Voucher Program is available. This program offers seniors the opportunity to enjoy a hot, nutritious lunch daily at a restaurant in Whiting, Highland and Hobart. In addition to providing 1/3 of their daily nutrition requirements, the Voucher Program also provides seniors with a chance to socialize with other members of their community. The financial savings also make this a highly desirable program for those in need of economic assistance

Information and Referral can be obtained by call the 2 1 1 hotline.

Tax Filing Assistance is provided to low-income households in the community. The purpose of this project is to assist persons in maximizing their tax refund so that they may use these funds to help betting their financial future.

INCOME GUIDELINES APPLY

For more information on this agency visit their website at:
www.greaterhammond.com

HAMMOND ADULT EDUCATION
5727 Sohl Ave – Hammond, IN 46320
(219) 933-2419/Fax: (219) 554-4593

HOURS: Monday thru Thursday: 7:30 a.m. to 4 p.m. & Friday: 8 a.m. to 3:30 p.m.
(hours may vary during the summer)

Hammond Adult Education offers the following:

- ◆ FREE Classes for persons who want to prepare to take the GED examination.
- ◆ FREE Classes are offered to help adults speak, read and write English if they have no background in English
- ◆ In addition, FREE classes are offered to anyone, high school graduate or not, who has a need to brush-up in some subject area in order to get a job, to get into a school or college, to enlist in one of the armed forces, or to participate in some other opportunity.

INCOME GUIDELINES MAY APPLY

For more information on this agency visit their website at:
www.hammond.k12.in.us/adulted

HAMMOND HEAD START – SCHOOL CITY OF HAMMOND
6530 New Hampshire Ave – Hammond, IN 46323
(219) 989-7345/Fax: (219) 554-4519

HOURS: Monday through Friday, 7:30 a.m. to 4:00 p.m.
(hours may vary during the summer)

Head Start is a federal program for preschool children from low-income families. The Head Start program is operated by local non-profit organizations in almost every county in the country. Children who attend Head Start participate in a variety of educational activities. They also receive free medical and dental care, have health snacks, and enjoy playing indoors and outdoors in a safe setting.

Head Start helps all children succeed. Services are offered to meet the special needs of children with disabilities. Most children in Head Start are between the ages of 3 and 5 years old.

Contact the Head Start office for further information. Se habla Español.

INCOME GUIDELINES APPLY

For more information on this agency visit their website at:
www.in.gov/fssa/dfr/2679.htm

HAMMOND HOUSING AUTHORITY
1402 – 173rd St – Hammond, IN 46324
(219) 989-3265/Fax: (219) 989-3275

HOURS: Monday through Friday, 8:00 a.m. to 4:00 p.m.
(closed 12:00 to 1:00 p.m. for lunch)

The Hammond Housing Authority administers the following Federally Subsidized Programs:

LOW INCOME PUBLIC HOUSING: Columbia Center and Turner Park: A public announcement is made when applications are available.

HOUSING COUNSELING PROGRAM: This program offers education and counseling to homeowners, renters and landlords. This program promotes homeownership, affordable and suitable rental housing, resolution of tenant/landlord disputes, monitoring of fair housing practices and homelessness prevention. Services include the following:

- ◆ Homeownership Services: First-time homebuyer workshops are offered. Real estate professionals and the counselor provide training related to the home buying process.
- ◆ Mortgage Default/Delinquency: Homeowners who have delinquent mortgages and those with impending foreclosures receive assistance in accessing various FHA and VA loss mitigation programs and in establishing repayment/forbearance agreements or loan modifications with conventional mortgage lenders.
- ◆ Rental Placement & Counseling: The housing counselor provides potential tenants with information and referrals to available rental housing.

HOUSING CHOICE VOUCHER PROGRAM (formally known as Section 8):

- ◆ A public announcement is made when applications are available.
- ◆ Applicants are ranked on the waiting list by date, time and local preferences.
- ◆ Eligible families pay no more than 40% of their monthly-adjusted income toward the rent to the owner. The Housing Agency issues a payment directly to the owner/landlord.
- ◆ All properties must pass the Housing Quality Standards (HQS) inspection.
- ◆ The family and property owner/landlord sign a lease. The owner signs a Contract with the Housing Agency.
- ◆ Families are encouraged to participate in the Family Self-Sufficiency (FSS) Program.

For more information on this agency visit their website at:
www.hammondhousing.org

HAVEN HOUSE, INC.
(219) 931-2090/Fax: 931-2160

HOURS: 24 hours a day, 7 days a week

RESIDENTIAL SERVICES: Provides safe housing (up to 30 days) and basic necessities which include food, personal care items, laundry facilities and emergency transportation to the shelter to adult victims of domestic violence and their children. Clients are given the option of obtaining assistance in breaking the cycle of abuse through education, counseling, advocacy and skill-building techniques. Weekly support groups are available to residents and non-residents. Crisis lines assistance promoting intervention is available by trained staff on a 24-hour hotlines.

NON-RESIDENTIAL SERVICES: Clients are given the option of obtaining assistance in breaking the cycle of abuse through education, counseling and advocacy and skill-building techniques. Weekly support group services are available.

YOUTH SERVICES: The youth services program for children of the shelter residents focuses on the assessment of educational/development needs, individual educational plans are designed and discussed with parents as needed.

RAPE ADVOCACY: Upon referral from the local hospitals, the police department, and at the request of a rape victim, our trained support volunteers provide advocacy as needed. Follow-up services, assisting the victim through the legal system and providing on-going emotional support, are also provided. Rape victims may be housed in the shelter as needed.

COURT LIASON: In conjunction with City Court of East Chicago and City Court of Whiting a court advocate is available on Mondays and Wednesdays to provide on-site professional counseling, education, advocacy and crisis intervention for persons involved in domestic violence related cases.

COMMUNITY EDUCATION AND CONSULTATION: Workshops and case consultation on domestic violence situations are available to other hotlines programs, police departments, medical personnel and social service agencies. Staff is also available to provide community education in related topics such as sexual abuse of children, rape, incest, child development, parenting, behavior management and support group leader training to social, civic and church organizations.

AVAILABILITY OF SERVICES: Primary service recipients are residents, employees and students of Hammond, East Chicago, Whiting, Highland, Griffith and Munster. Priorities during waiting list periods are other Lake County residents, other residents within the State of Indiana and residents from surrounding states.

INCOME GUIDELINES: All services are provided free of charge to the client

**HCI (Hospital Care for the Indigent)
Local Family and Children Office:
5255 Hohman Avenue – Hammond, IN 46320
(800) 403-0864 or www.in.gov/fssa**

HOURS: Local Office: Monday through Friday, 7:30 a.m. to 4:30 p.m.

WHAT IS HOSPITAL CARE FOR THE INDIGENT (HCI)? This is a program that helps to pay for medical bills that are the result of an emergency hospitalization. HCI is not Medicaid.

WHAT SERVICES ARE COVERED?

- ◆ All medical care given by doctors or approved medical providers in a licensed Indiana hospital
- ◆ Ambulance and emergency transportation services

WHAT SERVICES ARE NOT COVERED?

- ◆ The hospital bill (hospitals are to consider the hospitalization as charity care)
- ◆ Scheduled outpatient services
- ◆ Scheduled hospitalization
- ◆ Office visits

WHO IS ELIGIBLE? Persons are eligible if they meet the program's income and resource limits as well as the emergency medical standards and are:

- ◆ United States citizens or legal immigrants; and
- ◆ Residents of Indiana, or non-residents who become ill or injured in Indiana

WHERE MAY AN APPLICATION BE MADE? Any local office of Family and Children, and some hospitals will accept an HCI application.

IS THERE A DEADLINE FOR FILING THE APPLICATION? Yes. An application must be filed no later than 30 days (plus 3 days for mailing) from the date of hospital admission. A new application must be filed for each separate hospitalization.

INCOME GUIDELINES MAY APPLY

HEALTHY START
Central Administration Office
6939 Grand Avenue – Hammond, IN 46323
(219) 989-3939/Fax: (219) 989-3930

HOURS: Monday through Friday, 8:30 a.m. to 4:30 p.m.

Healthy Start is a program for women before and during pregnancy and for a baby's first 2 years. Services are free for residents of East Chicago, Gary, Hammond and Lake Station.

Healthy Start is a federally funded program whose goal is to reduce infant deaths and to help women to have healthy babies. The program provides assistance with prenatal care, case management and health education classes.

INCOME GUIDELINES MAY APPLY

For more information on this agency visit their website at:
www.nwihs.com

HIP – HEALTHY INDIANA PLAN
1-877-GET-HIP-9 (1-877-438-4479)
Local Family and Children Office:
5255 Hohman Avenue – Hammond, IN 46320
(800) 403-0864 or www.in.gov/fssa

HOURS: Monday through Friday, 7:30 a.m. to 4:30 p.m.

HIP is for uninsured Hoosier adults between the ages of 19-64. Parents or caretaker relatives of children in the Hoosier Healthwise program are likely candidates for HIP.

Eligibility requirements:

1. Individuals must earn less than 200% of the federal poverty level.
2. Individuals must not have access to employer sponsored health insurance coverage.
3. Individuals must be uninsured for the previous six months.

Services Covered:

Services include: physician services, prescriptions, diagnostic exams, home health services, outpatient hospital, inpatient hospital, hospice, preventative services, family planning, and case & disease management. Mental health coverage is similar to coverage for physical health and includes substance abuse treatment, inpatient, outpatient and drugs.

INCOME GUIDELINES AND FEES APPLY

For more information on this agency visit their website at:
www.in.gov/fssa/hip

HOMELESS YOUTH SERVICES
856 Sibley Street – Hammond, IN 46320
(219) 933-2472 Ext. 3531

HOURS: Call for hours

This school-based project seeks to foster academic achievement in students identified as homeless in Hammond Public Schools.

The mission of Homeless Youth Services is to facilitate the enrollment, attendance and success of homeless children in Hammond Public Schools.

Student and family referrals are made by administrators, teachers, counselors, social workers, other school personnel and community members and agencies.

The project seeks to provide services to youth and families who are determined to be homeless. The following categories of persons are used to define homelessness:

- ◆ Individuals who lack a fixed, regular and adequate nighttime shelter or who are living in a shelter, transitional housing, hotel, street, car, abandoned building or other accommodations deemed inadequate for human beings.
- ◆ Individuals who are living doubled up with relatives or other families, who are runaways, or who are school-aged, unwed mothers having no other available living accommodations – these should also be considered homeless.

Homeless Youth Services supports and empowers the homeless youth and their families by coordinating with local service providers, schools and other agencies to eliminate barriers to the enrollment and attendance in school.

Support is provided to the families of homeless youth to give them the skills needed to reintegrate into society and break the cycle of homelessness.

HOOSIER HEALTHWISE FOR CHILDREN
1-800-889-9949
Local Family and Children Office:
5255 Hohman Avenue – Hammond, IN 46320
(800) 403-0864 or www.in.gov/fssa

HOURS: Local Office: Monday through Friday, 7:30 a.m. to 4:30 p.m.

WHAT IS HOOSIER HEALTHWISE FOR CHILDREN?

It is a health insurance program offered by the State of Indiana for children birth through age 18. It covers check-ups, well-child visits, doctor visits, hospital stays, prescription drugs, vision and dental care and other important health care benefits.

ARE THERE ANY CO-PAYMENTS, PREMIUMS OR DEDUCTIBLES?

In general, there are no co-payments, premiums or deductibles in Hoosier Healthwise for Children. Costs will be paid by the Indiana Family and Social Services Administration.

HOW DO I KNOW IF MY CHILD IS ELIGIBLE FOR HOOSIER HEALTHWISE?

It depends on the number of family members and income.

HOW DO I APPLY FOR HOOSIER HEALTHWISE FOR CHILDREN?

It's easy! The application is simple and short – just fill out two sides of one page. You can apply at hospitals, community health centers or other enrollment centers in your community. To find out about an enrollment center near you, or to have an application sent to you, call the Helpline at 1-800-889-9949.

WHAT YOU WILL NEED WHEN YOU APPLY?

When you apply, you will need proof of your family's income, like pay stubs. You will also need the Social Security numbers of the children and in some cases, proof of their immigration status. It will be helpful to have the Social Security numbers of each family member living at home.

INCOME GUIDELINES APPLY

For more information on this agency visit their website at:
www.in.gov/fssa/ompp/2544.htm

HOOSIER RX
P.O. Box 6224 – Indianapolis, IN 46206-6224
1-866-267-4679 (toll free)/Fax: (317) 234-3709

HOURS: Call for hours

HoosierRx can help pay the monthly Part D premium for members enrolled in the Medicare Part D Plan working with HoosierRx

To be eligible for HoosierRx you must:

1. Be an Indiana resident, 65 years old or older.
2. Meet the income guidelines.
3. Have applied for the Medicare Extra Help” through Social Security to pay for your Medicare Part D plan, and received either a “Notice of Award” or “Notice of Denial” from Social Security.
 - °Your Social Security “Notice of Denial” must be because your resources are above the limit established by law.
 - °Your Social Security “Notice of Award” must state that you are receiving partial extra help subsidy to pay for your Medicare Part D premium.

If you think you meet this eligibility requirements, please call or visit the website.

INCOME GUIDELINES APPLY

For more information on this agency visit their website at:
www.in.gov/hoosierx

INDIANA LEGAL SERVICES, INC.
7863 Broadway, Suite 205 – Merrillville, IN 46410
(219) 738-6040/Fax: (219) 738-6050

HOURS: Monday through Friday, 8:30 a.m. to 4:30 p.m. (intake hours vary)

WHAT IS THE LEGAL SERVICES PROGRAM?

The Indiana Legal Services, Inc. is a non-profit public interest law firm providing free legal services to low-income people in Lake and Porter Counties. Indiana Legal Services, Inc. charges no fee for its services; however, clients are expected to pay their own court fees. Through the provision of legal representation and education Legal Services of Northwest Indiana attempts to secure justice for and protect the rights of low-income people.

WHO IS ELIGIBLE FOR LEGAL SERVICES?

The Indiana Legal Services, Inc. is permitted to provide services only to those Lake and Porter County residents who have low income or to Lake and Porter County organizations composed primarily of low income persons.

Eligibility for legal services is determined according to your household income, assets, family size and the type of case. All of the following are taken into account when income is determined: earnings, pension, social security benefits, welfare benefits, child support payments, interest and dividends. Other factors such as expenses and resources can be taken into consideration, if those factors affect a person's financial condition. Gross income must generally be below 125% of the Government poverty index (up to 200% in certain circumstances).

INCOME GUIDELINES APPLY

For more information on this agency visit their website at:
www.indianajustice.org

INTERNATIONAL COMMUNITY ALLIANCE
4433 Broadway – Gary, IN 46409
(219) 980-4636/Fax: (219) 980-3244
East Chicago Office:
4506 Tod Ave – East Chicago, IN 46312
(219) 397-8065/Fax: (219) 397-7465

HOURS: Tuesday through Thursday, 10:00 a.m. to 12:30 p.m. & 1:30 to 4:00 p.m.
Friday, 10:00 a.m. to 2:00 p.m.

The mission of the International Community Alliance is to promote the application of civic, social and legal resources to increase opportunities for all ethnic communities. The community they serve consists of working class families that experience bilingual and bicultural barriers that are an obstacle in social development and civic participation. The objective is to benefit low and moderate-income persons with an emphasis on family support and development, while creating the means of improving the quality of life in Northwest Indiana. Some Services available are:

- ◆ Immigration Counseling
 - Accredited Representative
 - Legal Counseling
 - Translation/Interpretation
 - Form Preparation

- ◆ Social Development
 - Family Needs Assessment
 - Information/Referral Services
 - Social Development Workshops
 - Emergency Food Assistance

- ◆ Adult Education
 - General Education (GED)
 - English-As-A-Second Language
 - Civic Literacy Education
 - Naturalization Classes

- ◆ Youth Leadership Development
 - Education Advocacy
 - Leadership Development
 - Community Participation
 - Cultural Diversity

INCOME GUIDELINES MAY APPLY

For more information on this agency visit their website at:
www.icanwi.org

LAKE AREA UNITED WAY
221 W. Ridge Rd – Griffith, IN 46319
(219) 923-2302 Fax: (219) 923-8601
Information & Referral (219) 923-0050

HOURS: Monday through Friday, 8:30 a.m. to 5 p.m. (winter hours)
Monday through Friday, 8:00 a.m. to 4 p.m. (summer hours)

Lake Area United Way brings together the resources of the community to assist people in helping themselves and one another.

Lake Area United Way provides information and referrals on:

ASSISTANCE FOR CHILDREN

- *Women, Infants & Children (WIC)
- *Child Immunization
- *Well-Child Clinics
- *Parents As Teachers (PAT)
- *Healthy Start
- *First Steps
- *Child Care Resource and Referral Program
- *Child Care Development Fund (voucher program)

HEALTH ASSISTANCE

- *Veterans' Benefits
- *Health Care for the Indigent (HIC)
- *Hill-Burton (Contact social services of local hospital)
- *Township Assistance
- *Community Mental Health Center
- *Substance Abuse
- *Planned Parenthood of NWI
- *Centers for Cerebral Palsy of NWI
- *Visiting Nurse Association of NWI

FOOD ASSISTANCE

- *Second Harvest Foodbank
- *Food Stamps
- *NWI Meals On Wheels
- *Porter County United Way
- *Greater Hammond Community Services
- *Northwest Family Services

ASSISTANCE FOR OLDER OR DISABLED CITIZENS

- *Social Security Administration Offices
- *Vocational Rehabilitation
- *Northwest Indiana Community Action Corp
- *Deaf Services
- *Arc Bridges
- *Tradewinds

CREDIT/LEGAL ASSISTANCE

- *General Advice
- *Consumer Credit Counseling of NWI
- *Indiana Legal Services

INCOME ASSISTANCE

- *Township Assistance
- *Welfare
- *Unemployment Compensation
- *Workforce Development Services

COUNSELING SERVICES (personal/pastoral/stress)

- *Calumet Region Veterans Center
- *Catholic Family Service
- *Crisis Center
- *Crisis Contact
- *International Institute/LACASA
- *Mental Health America of Lake County

DISASTER ASSISTANCE (fire, flood, tornado, etc.)

- *American Red Cross of NWI
- *Salvation Army of NWI

INCOME GUIDELINES MAY APPLY

For more information on this agency visit their website at:
www.lauw.org

LOVE INC OF GREATER HAMMOND
(aka Love In The Name of Christ)
P.O. Box 557 – Griffith IN 46319
(219) 923-2775 Fax: (219) 923-2778 (call first)

HOURS: Tuesday through Friday, 10:00 a.m. to 2:00 p.m.

Serving the residents of Hammond, Munster, Highland and Griffith

Love INC is not a same-day service

Love INC is a network of Christian churches working together to help people with various needs. If you need help, call the Clearinghouse at the above number to begin the helping process. A trained volunteer will complete your intake over the phone. This will take 30-40 minutes. Each request will be reviewed for its nature, extent, and legitimacy and tried to be matched with available resources. If you cannot be helped through Love INC directly, Love INC we will do their best to give you helpful referrals. If you get the voice mailbox, please leave a message. You may also leave a prayer request.

CURRENT GAP MINISTRIES

1. Furniture & household items – beds, couches, chairs, tables, etc.
2. Linens of Love – linens for bed, bath and kitchen
3. Bread of Life Food Pantry – food assistance
4. Cradle `N` All – items for babies up to one year
5. New Life 4 U – personal hygiene products
6. Scruba-Dove – household cleaning products & small equipment
7. Karing Kitchen – cooking equipment & dining items

Love INC does not help with appliances

Love INC is staffed by training volunteers from network churches. Love INC is a 501 (c) (3) non-profit organization registered with the IRS.

INCOME GUIDELINES APPLY

MEDICAID
Local Family and Children Office:
5255 Hohman Avenue – Hammond, IN 46320
(800) 403-0864 or www.in.gov/fssa

HOURS: Monday through Friday, 7:30 a.m. to 4:30 p.m.

Medicaid is a program that provides medical assistance to:

- ◆ Children
- ◆ Pregnant Women
- ◆ Disabled Individuals
- ◆ Elderly Individuals

An application for Medicaid may be filed with the County Office of Family and Children where individual lives.

INCOME GUIDELINES APPLY

For more information on this agency visit their website at:
www.indianamedicaid.com

NEIGHBORHOODS, INC.
6340 Kennedy Ave – Hammond, IN 46323
(219) 844-1876/Fax: (219) 844-3275

HOURS: Monday through Friday, 9:00 a.m. to 5:00 p.m.

Neighborhoods Inc. is a neighborhood revitalization initiative that provides low cost loans to families of every income. The program offers homeowners, as well as new homebuyers, flexible financing that balances improvements with the affordability of the household.

Neighborhoods Inc. will work to retain and promote economic, racial and ethnic diversity in Hammond, principally through the programs designed to:

- ◆ Increase home ownership opportunities
- ◆ Improve the quality of ALL housing
- ◆ Build neighborhood pride

The primary means of achieving this goal include:

- ◆ Promoting and facilitating home ownership
- ◆ Lending for improvement of properties to home ownership quality
- ◆ Assisting owners to improve their homes
- ◆ Providing construction and design services to neighborhood residents
- ◆ Sponsoring community outreach efforts to increase neighborhood pride

Our primary tools for achieving this goal includes:

- ◆ Innovative loan programs
- ◆ Rehabilitation projects and construction assistance
- ◆ Home ownership training and credit counseling
- ◆ Community outreach and marketing

INCOME GUIDELINES: All income ranges

For more information on this agency visit their website at:
www.neighborhoodsinc.com

NORTH TOWNSHIP TRUSTEE

Hammond Office
5947 Hohman Ave
Hammond, IN 46320
(219) 932-2530
Fax: (219) 937-4412

East Chicago Office
2105 Broadway
East Chicago, IN 46312
(219) 398-2435
Fax: (219) 397-2190

HOURS: Hammond: Monday-Thursday, 7:00 a.m. to 6:00 p.m.
East Chicago: Tuesday-Friday, 7:00 a.m. to 6:00 p.m.

The office of the North Township Trustee is a general assistance relief office charged statutorily with the responsibility of providing temporary emergency and other assistance for economically depressed persons of the township. As a result of the constantly changing economic conditions locally, the responsibility for relieving the financial burden of the Township's needy has required the Trustee to revise and upgrade the benefits that the office provides; not only for relieving the temporary misfortunes of the needy, but in many cases, supplement their subsistence on a long term basis.

If the Trustee determines that an applicant is eligible for services, the Trustee has the authority to provide and will provide relief within the amounts set out in these standards and in the most economical and practical manner.

Some of the services Township provides are: Food, shelter, utility service, clothing, household necessities, household supplies, medical/prescription, burial/cremation.

INCOME GUIDELINES APPLY

For more information on this agency visit their website at:
www.northtownshiptrustee.com

NORTHWEST FAMILY SERVICES, INC.
5927 Columbia Ave – Hammond, IN 46320
(219) 933-7377/Fax: (219) 853-2370

HOURS: Call for hours

Northwest Family Services provides the following services:

WIC Program (Women, Infants & Children)

WIC is a special supplemental food and nutrition program. Those eligible for WIC include: pregnant women, breastfeeding mothers (up to one year after delivery), postpartum non-breastfeeding mothers (up to six months after delivery), infants and children under five years of age.

WIC participants receive vouchers, which can be redeemed for specified nutritious foods at designated grocery stores. WIC participants also receive nutrition education, nutrition counseling and referrals to other health and social services. To participate in the WIC program a person must meet the following guidelines: live within a WIC service area, meet income guidelines and have a nutritional need.

Child Care Program

Child care is provided to enable parents to work or go to school. Some parents may qualify for assistance with child care costs.

Food Pantry Program

The food pantry assists low-income and needy individuals/families with nutritious food. The pantry is only available to individuals/families with a referral from a social service agency, i.e., Greater Hammond Community Services, Salvation Army, etc.

INCOME GUIDELINES MAY APPLY FOR SOME PROGRAMS

For more information on this agency visit their website at:
www.lakenetnwi.net/member/nwfamilyservices

**NORTHWEST INDIANA CHILD CARE
DEVELOPMENT FUND
8400 Louisanna Street – Merrillville, IN 46410
(219) 757-1957/Fax: (219) 738-5283**

HOURS: Monday through Friday, call for hours.

Northwest Indiana Child Care Development Fund is a resource for families in Lake County to help with child care assistance. Families who are eligible and meet the income guidelines with the cost of child care.

To be eligible for the voucher program:

1. Parents must be working, attending school or in a training program.
2. Children must be from newborn to age 13 years, and up to 18 years if they have a special need.
3. Parents must meet income guidelines.

The voucher program pays the provider for the care given to your children. The program will allow parents to choose their own child care provider.

If you do not have a child care provider, the Northwest Indiana Child Care Development Fund can help by referring you to a resource in Lake County called Child Care Resource and Referral Services. They can help you find quality child care.

INCOME GUIDELINES APPLY

**PARENTS AS TEACHERS OF
HAMMOND/LAKE COUNTY, INC.
6530 New Hampshire Ave – Hammond, IN 46323
(219) 554-1710/Fax: (219) 554-1720**

HOURS: Monday through Friday, 8:30 a.m. to 4:30 p.m.

Parents as Teachers of Hammond/Lake County, Inc. is a free, voluntary, family education and support program for parents of children from birth to age three. PAT participant services include personal home visits, group meetings, developmental screenings and resource networking.

Based on the philosophy that parents are their children's first and most important teacher, PAT is designed to provide parents with the information and tools they need to help their children reach their fullest potential. PAT uses research-based curriculum on how children grow and develop and how parents can foster learning and enhance growth in their child's language, intellectual, physical and social-emotional skills. The PAT curriculum also stresses the importance of developing early literacy skills and exposing children to books from birth.

INCOME GUIDELINES MAY APPLY

For more information on this agency visit their website at:
www.patlakecounty.org

REGIONAL MENTAL HEALTH CENTER
3903 Indianapolis Blvd - East Chicago, IN 46312
(219) 398-7050 or (219) 392-6001/Fax: (219) 392-6998

HOURS: Call for hours

ACCESS AND EMERGENCY SERVICES

Individuals call the Center with a variety of concerns including feelings of panic and depression, problems with drugs and alcohol, anxiety and stress, marital and family conflict, unemployment or job dissatisfaction, and loss of a loved one. Staff help assess the problem, give options for services at the Center and schedule first appointments.

Counselors also work with people who are severely depressed, anxious or are in danger of harming themselves or others. Emergency Services are available 24 hours a day, 7 days a week. All individuals seeking services from Tri-City should start by calling Access and Emergency Services at (219) 392-6001.

REGIONAL ALSO OFFERS:

ADULT PROGRAMS

Outpatient services, substance abuse programs, intensive outpatient programs, New Day Residential substance abuse program, Community Support Programs (for serious mental and persistent mental illness), Residential Group Homes (Elizabeth House, Frederick Apartments, Phoenix House), Assertive Case Management/Semi-Independent Living, Aftercare Case Management/Semi-Independent Living, Aftercare/Resource Case Management, Day Treatment Program, Partners in Employment and Consultation Education.

CHILDREN'S PROGRAMS

Children and adolescent services, Rose Academy, Children and Family Counseling, Services for severely emotionally disturbed children and Foster Care Program.

INCOME GUIDELINES MAY APPLY

For more information on this agency visit their website at:
www.regionalmentalhealth.org

SALVATION ARMY
8225 Columbia Ave – Munster, IN 46321
(219) 838-0380/Fax: (219) 838-0409

HOURS: Monday through Friday, 8:30 a.m. to 12:00 p.m. & 1:00 p.m. to 4:30 p.m.

The Salvation Army provides assistance with the basic necessities of life such as: rent, food, clothing, shelter, utilities, medication, furniture and other services.

INCOME GUIDELINES MAY APPLY

For more information on this agency visit their website at:
www.salvationarmy.org

SOCIAL SECURITY ADMINISTRATION
1-800-772-1213
Local Office:
418 Douglas St - Hammond, IN 46320
(219) 937-5248

HOURS: Local Office: Monday through Friday, 9:00 a.m. to 4:00 p.m.

RETIREMENT: Benefits are payable at full retirement age (with reduced benefits available as early as age 62) for anyone with enough Social Security credits. The full retirement age is 65 for persons born before 1938. The age gradually rises until it reaches 67 for persons born in 1960 or later.

DISABILITY: Benefits are payable at any age to people who have enough Social Security credits and who have a severe physical or mental impairment that is expected to prevent them from doing “substantial” work for a year or more or who have a condition that is expected to result in death.

FAMILY BENEFITS: If you are eligible for retirement or disability benefits, other members of your family might receive benefits, too.

SURVIVORS: When you die, certain members of your family may be eligible for benefits if you earned enough Social Security credits while you were working.

MEDICARE: There are four parts to Medicare. Generally, people who are over age 65 and getting Social Security automatically qualify for Medicare. So do people who have been getting disability benefits for two years. .

SUPPLEMENTAL SECURITY INCOME BENEFITS: SSI makes monthly payments to people who have low income and few assets. To get SSI, you must be 65 or older or be disabled. Children as well as adults qualify for SSI disability payments.

For more information on this agency visit their website at:

www.ssa.gov

ST. MARGARET MERCY HEALTHCARE CENTERS
North Campus-5454 Hohman-Hammond, IN 46320-(219) 932-2300
South Campus-24Joliet St-Dyer, IN 46311-(219) 865-2141

HOURS: Call for hours

St. Margaret Mercy Healthcare Centers provide the following behavioral health services:

- ◆ **Outpatient Services:** Evaluation, individual-couples-family therapy, group therapy, school consultation, inpatient consultation, extended care consultation, employee assistance, psychological testing and critical incident debriefing.
- ◆ **Senior Psychiatric Programs:** *Psychiatric Services* – individual evaluation and treatment plan, supportive individual and group therapy, family conferences, structured activities to promote physical and mental fitness. *Medical Services* – assessment of medical needs, medication management and education, assistance with daily living activities, comprehensive medical care. *Referral Services* – facilitation of long-term nursing care program, rehabilitation services, adult day care, home health/visiting nurse, meals on wheels, senior services.
- ◆ **Adult Psychiatric Programs:** When a person is no longer able to function at work or at home, professional intervention is necessary for immediate treatment and turn to a stable lifestyle. Patients are treated for serious mental illnesses such as depression, schizophrenia, bipolar disorder, and immediate intervention to prevent harm to themselves or others.
- ◆ **Adolescent Psychiatric Programs:** Addresses the needs of adolescents ages 12 to 18. Services offered are – Adolescent Unit, Adolescent partial Hospitalization Program, Sexual Abuse Trauma Track, Interdisciplinary Teams.
- ◆ **Child Psychiatric Programs:** Addresses the needs of children ages 4 to 11. When a child exhibits serious emotional and behavioral disorders, early intervention is essential to ensure a positive future, particularly when the child has been emotionally, physically or sexually abused.
- ◆ **Comprehensive Counseling Services:** Services include evaluation for Secretary of State clients, individual assessment and treatment planning, specialized group therapy for both substance abusers and substance dependent clients, and risk education.
- ◆ **Adult Chemical Dependency Programs:** Provides a strong support system and comprehensive treatment needed for adults who have become harmfully involved or dependent on alcohol or drugs.
- ◆ **St. Francis Center:** An adolescent residential treatment program for male and female youths, ages 12 through 18.

Referrals to any Behavioral Health Center program may be made through many sources, including family members, school professionals, law enforcement agencies, clergy, physicians, psychologists and social service agencies.

INCOME GUIDELINES MAY APPLY FOR SOME PROGRAMS

For more information on this agency visit their website at:

www.smmhc.com

TANF-UP
Temporary Assistance for Needy Families (TANF)
Local Family and Children Office:
5255 Hohman Avenue – Hammond, IN 46320
(800) 403-0864 or www.in.gov/fssa

HOURS: Monday through Friday, 7:30 a.m. to 4:30 p.m.

WHAT IS TANF-UP? This is a program that provides cash assistance and supportive services to assist the family, helping them achieve economic self-sufficiency. Only families with children under the age of 18 are eligible for TANF assistance.

WHERE MAY AN APPLICATION BE MADE? An application for TANF may be filed on any business day with the County Office of Family and Children where the family lives.

INCOME GUIDELINES APPLY

For more information on this agency visit their website at:
www.in.gov/fssa/dfr/2684.htm

UNITED NEIGHBORHOODS, INC.
5209 Hohman Ave, Suite 203-204 – Hammond IN 46320
(219) 937-0200/Fax: (219) 937-0400

HOURS: Monday through Friday, 8:00 a.m. to 4:30 p.m.

United Neighborhood, Inc. is a non-profit Community Development Corporation (CDC) and a Community Housing Development Organization (CHDO) that serves the City of Hammond. The designation of CHDO makes the CDC eligible to receive funding and perform a variety of housing developments, such as purchasing distressed properties; rehabilitating them and putting them back on the market.

United Neighborhood, Inc. offers classes for First-Time Homebuyers FREE of charge. The workshops cover such topics as shopping for a loan, budgeting, saving, credit issues and much more. Also offered are quarterly workshops on reverse mortgages and landlord tenants rights.

United Neighborhood, Inc. offers the Homebuyer Assistance Program and Down Payment Assistance Grant.

INCOME GUIDELINES MAY APPLY

For more information on this agency visit their website at:
www.unihammond.com

WORKONE CENTER
5265 Hohman Ave – Hammond, IN 46320
(219) 933-8332/Fax: (219) 933-8370

HOURS: Monday, Tuesday, Thursday and Friday, 8:00 a.m. to 4:30 p.m.
Wednesday, 10 a.m. to 4:30 p.m.

One visit connects you with resources for success. At Indiana's Workforce Development Centers, you'll find:

- ◆ Help for job seekers, students and employers
- ◆ Employment services
- ◆ Job training programs
- ◆ Unemployment insurance
- ◆ A statewide computer network of job applicant information
- ◆ Educational and labor market information
- ◆ Information on community services such as welfare, food stamps and child care

Indiana's Workforce Development Centers are designed to help you prepare for the changing demands of work. Here is one place where you can go for free:

- ◆ Job referrals
- ◆ Skills training
- ◆ Unemployment Insurance services
- ◆ Employment counseling and assessment
- ◆ Career Information
- ◆ Information on educational institutions and training programs
- ◆ Resume writing assistance
- ◆ Information on employers
- ◆ Average wage data for specific occupations
- ◆ Help with job seeking/interview skills
- ◆ Information on career requirements and pay ranges

INCOME GUIDELINES MAY APPLY FOR SOME PROGRAMS

For more information on this agency visit their website at:
www.in.gov/dwd